

Question 11

**Redditch Shopmobility Survey 2023**

Please let us know, if any, improvements you would like to see at Shopmobility?		
Answer Choice	Response Percent	Response Total
1	100.0%	23
	<i>answered</i>	<b>23</b>
	<i>skipped</i>	<b>60</b>

Comments:
None
Newer equipment
Staff are lovely but I always feel rushed due to the amount of hire time given
I haven't been in since my dad retired.
Larger premises inside
Bit more modern but the location is ideal
Just location
The fees need to be less, it has outpaced itself, people with a low income like me can't afford to pay the prices.
Location
More advertising about Shopmobility
VERY HAPPY WITH THE SERVICE AND STAFF
SATISFIED WITH THE FACILITIES
NONE
NEW SCOOTERS
NONE
VERY HAPPY WITH THE SEVICES AT SHOPMOBILITY IN REDDITCH.
WHERE I LIVE THERE ARE ONLY 3 BUSES A DAY. THEREFORE I HAVE TO PAY £25 ALL IN FOR TAXI AND MOBILITY SCOOTER
THE USE OF A PUBLIC TOILET THERE, FOR US DISABLED PEOPLE, THE OLDER WE ARE, THE MORE DIFFICULTY IN HOLDING IT IN.
NOTHING TO ADD
The only thing would be better heating and cooling system for the staff office.
New scooters